

How to use Tap&Go app
to settle SUN Mobile
bill?

Login to the “My Profile” by SUN Mobile website / App to find out a QR code for Tap&Go bill payment

My Profile

Welcome, [Redacted]

Customer name	[Redacted]
Mobile no.	[Redacted]
Registered address	
Email address	<input type="text"/> Change
Payment method	Cash / Others Apply for credit card autopay
Bill by	Website/App Change
Account Language Preference	中文 Change
Account No. You can use this QR code for Tap&Go payment	

SUN MOBILE [Logout](#) 

My account

My Profile

Customer name : [Redacted]

Mobile no. : [Redacted]

Registered address

Email address [Change](#)

Payment method **Cash / Others** [Apply for credit card autopay>](#)

Type of Debit Note **Website/App** [Change](#)

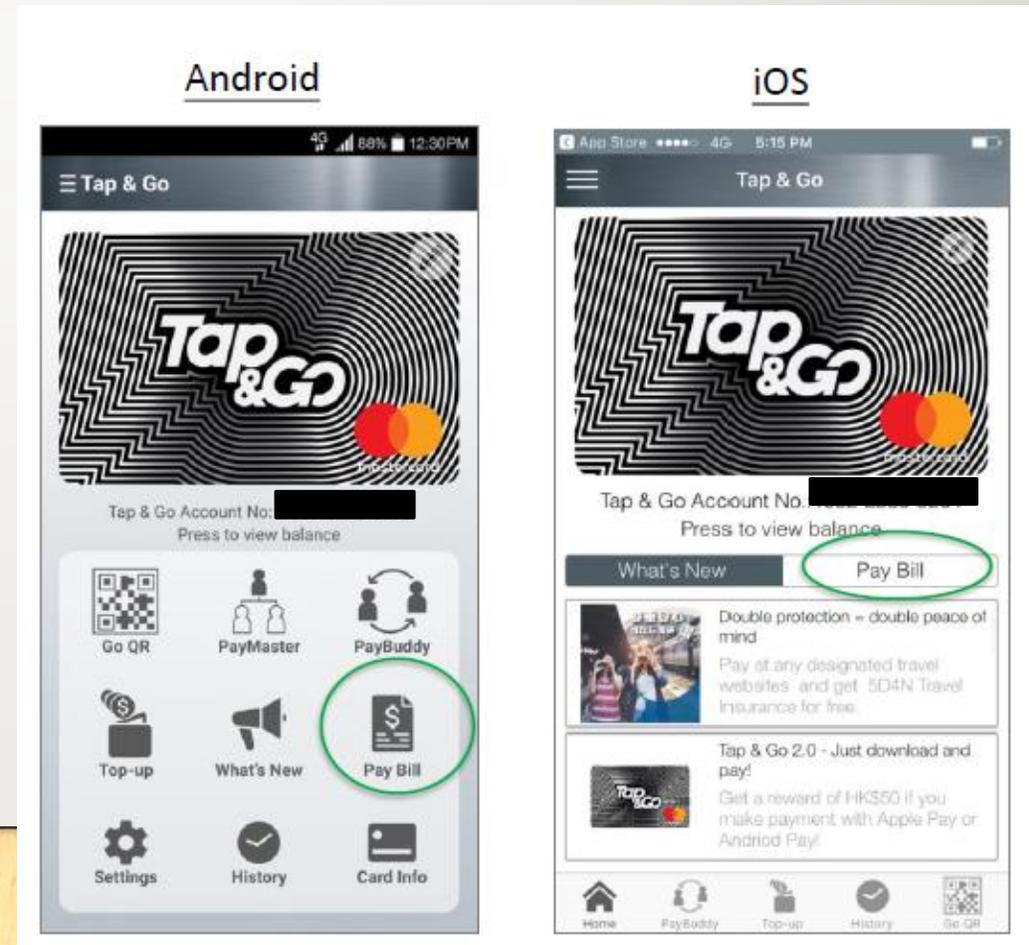
Account Language Preference **中文** [Change](#)

Account No.
You can use this QR code for Tap&Go payment

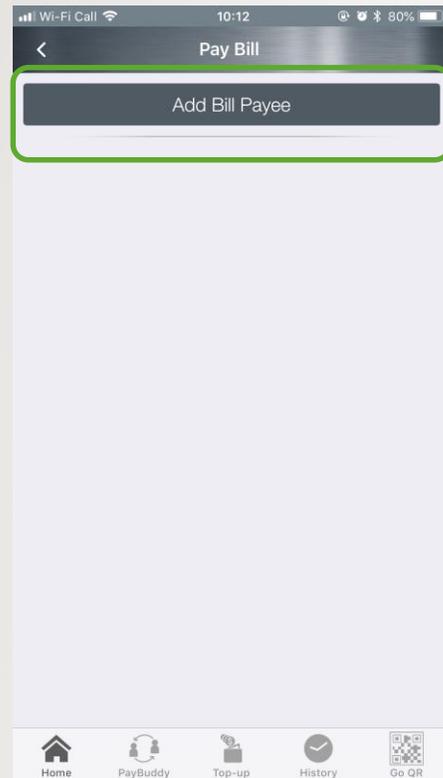


How to settle SUN Mobile bill via Tap&Go App?

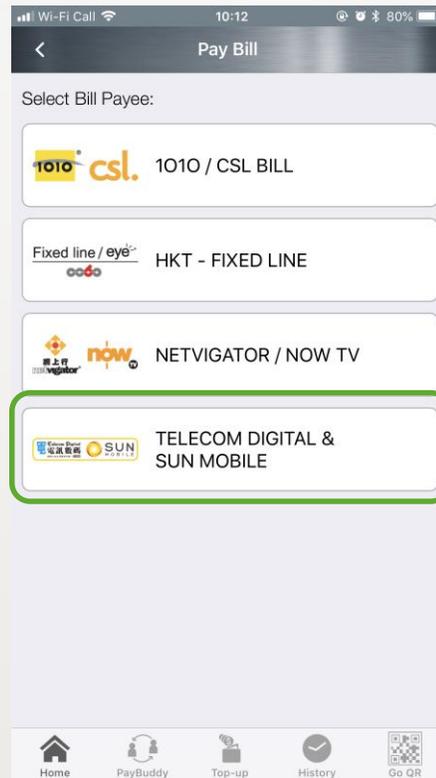
1. Open Tap&Go App, click “Pay Bill”



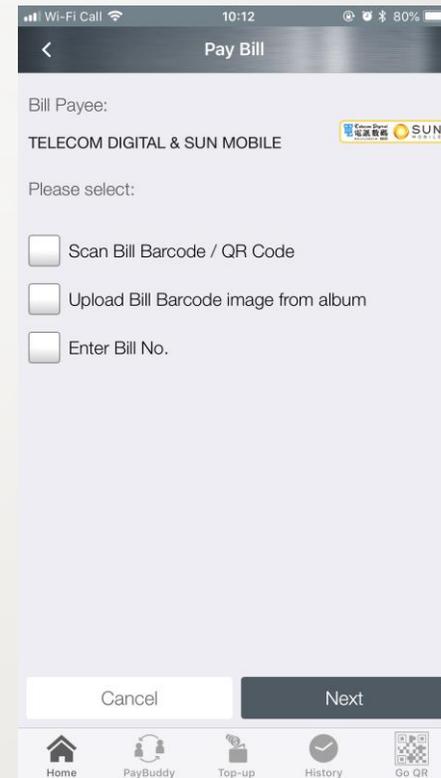
How to settle SUN Mobile bill via Tap&Go App?



2. Add Bill Payee



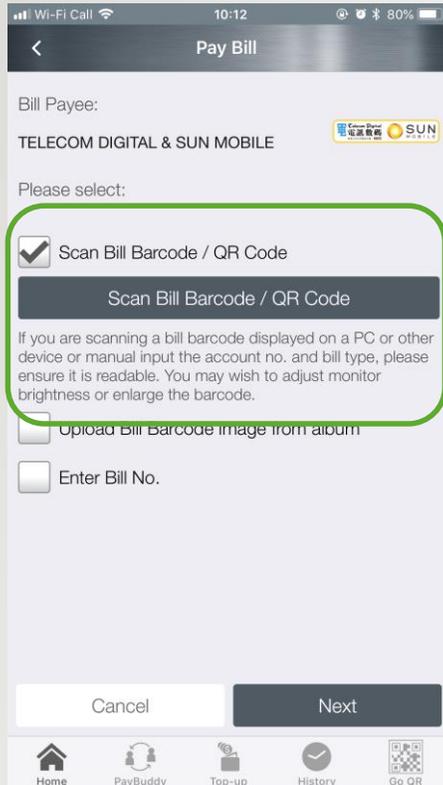
3. Select "Telecom Digital & SUN Mobile"



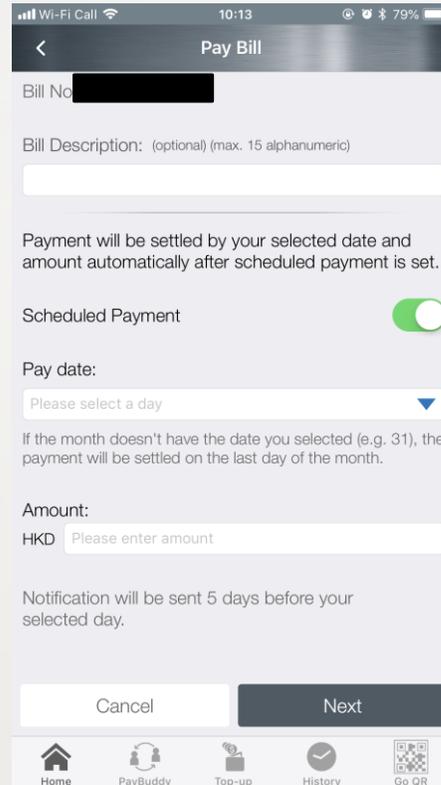
4. Add payment account

Scan QR Code

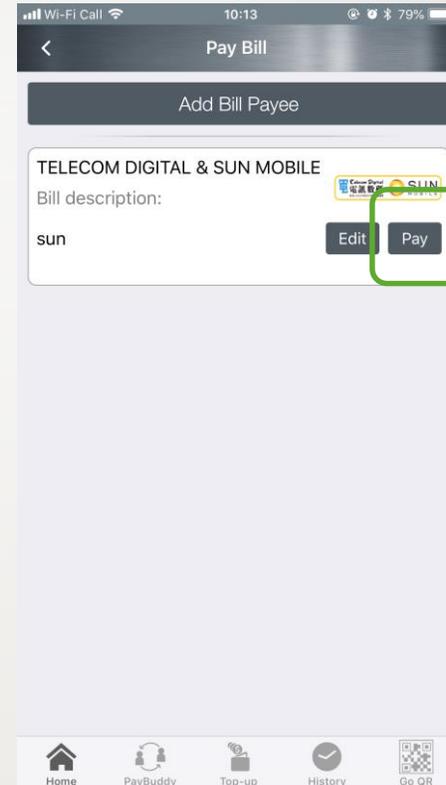
Scan QR Code to setup account



5. Scan QR Code



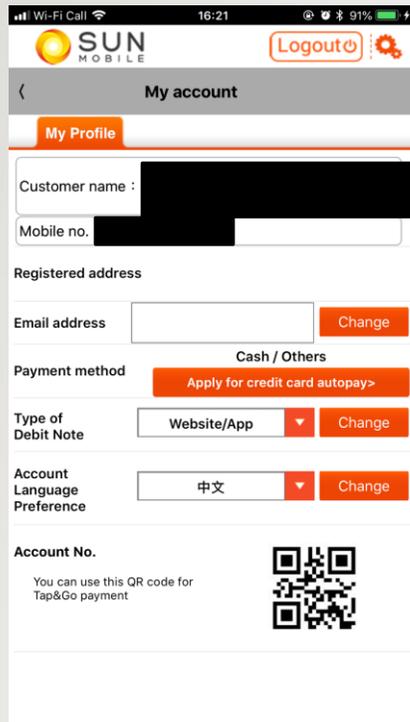
6. Add Bill Description (optional); Scheduled payment is default on



7. Successfully added bill payee for pay bill.

Upload QR Code

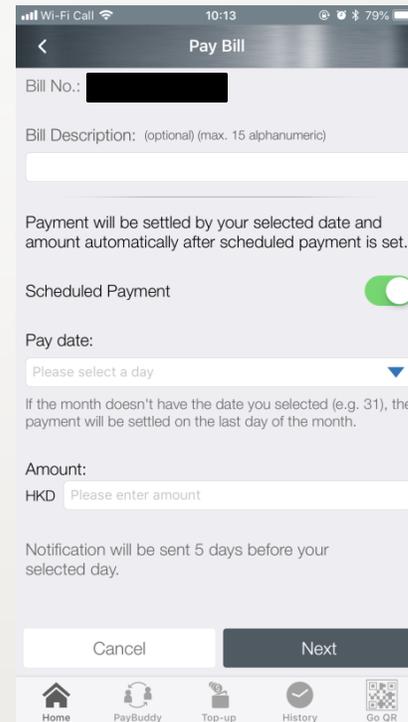
How to scan the QR code if you only got a handset?
→upload the QR code



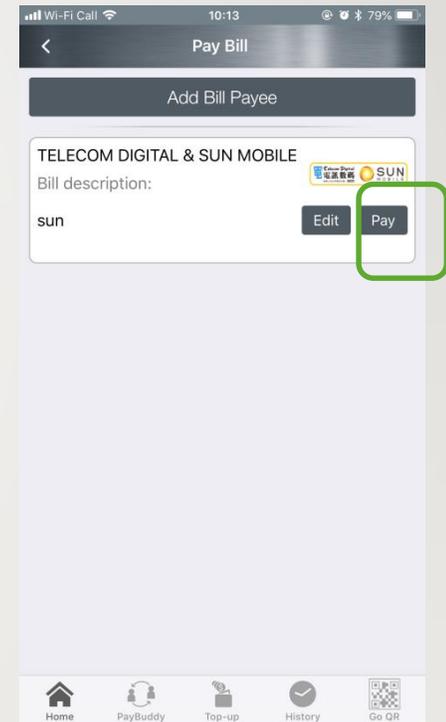
1. Login to SUN Mobile App/website, capture the above screen



2. Choose "Upload Bill Barcode image from album", then upload the QR Code screen capture



3. Add Bill Description (optional); Scheduled payment is default on



4. Successfully added bill payee for pay bill.

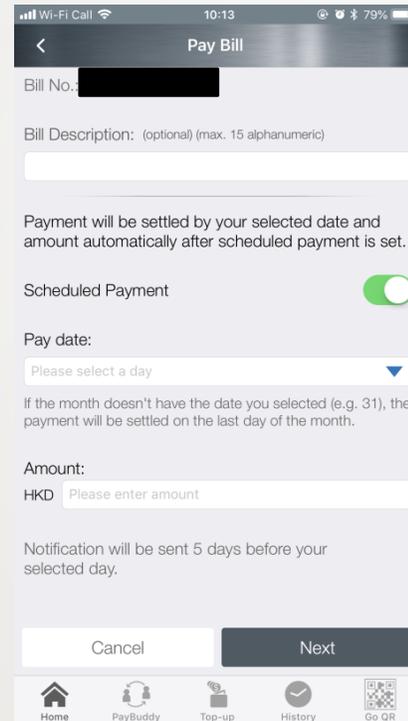
Input the
A/C No.

How to scan the QR code if you only got a handset?
→ Manually input the A/C No.



The screenshot shows the 'Pay Bill' screen. Under 'Please select:', the option 'Enter Bill No.^' is checked. Below it, there are two input fields for the bill number, each with the placeholder text 'Please enter bill no. (11 digits)'. The 'Next' button is highlighted in dark grey.

1. Select "Enter Bill No.", you can find your bill no in your email debit note



The screenshot shows the 'Pay Bill' screen with 'Bill No.' filled in. The 'Bill Description' field is empty. The 'Scheduled Payment' toggle is turned on. The 'Pay date' dropdown is set to a default day. The 'Next' button is highlighted in dark grey.

2. Add Bill Description (optional); Scheduled payment is default on



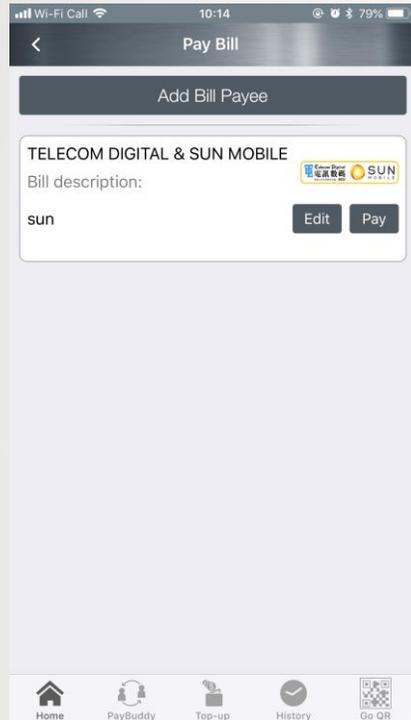
The screenshot shows the 'Pay Bill' screen with 'Add Bill Payee' button highlighted. Below it, the bill payee 'TELECOM DIGITAL & SUN MOBILE' is listed with a 'Pay' button highlighted in a green box.

3. Successfully added bill payee for pay bill.

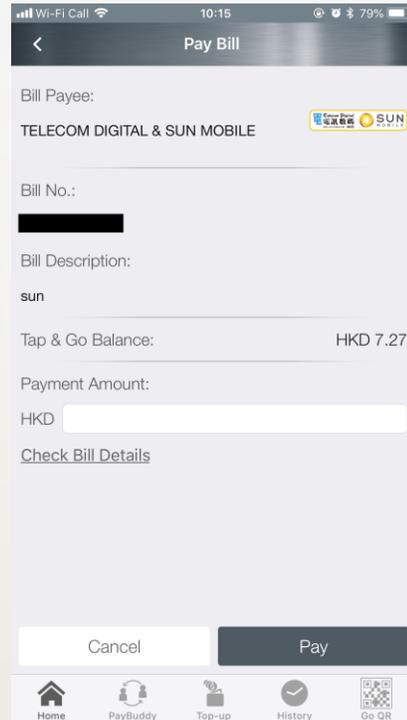
Make a payment



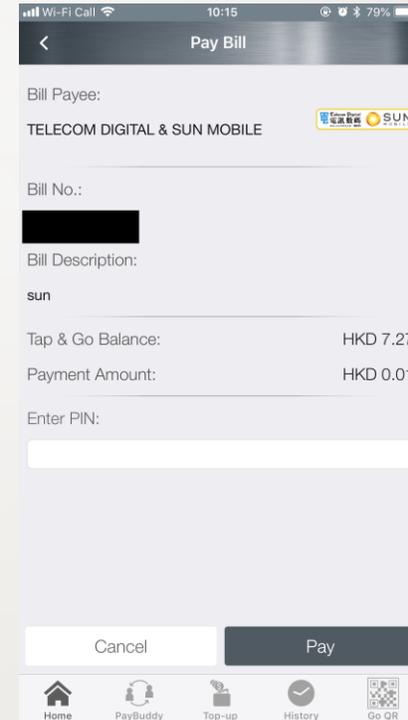
1. Select "Pay Bill" in Tap&Go App



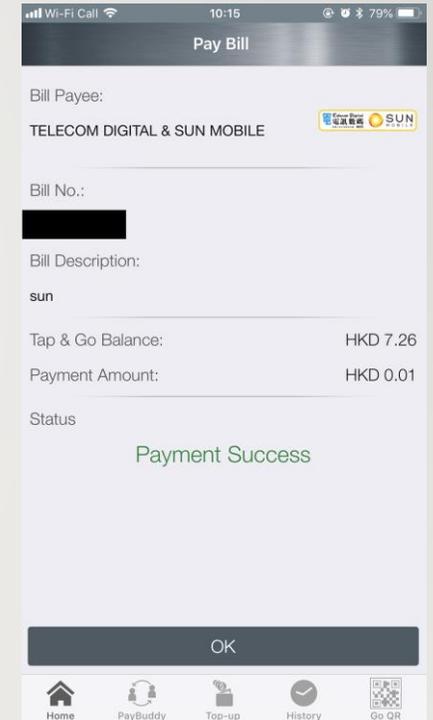
2. Select Payee, then "Pay"



3. Input the payment amount

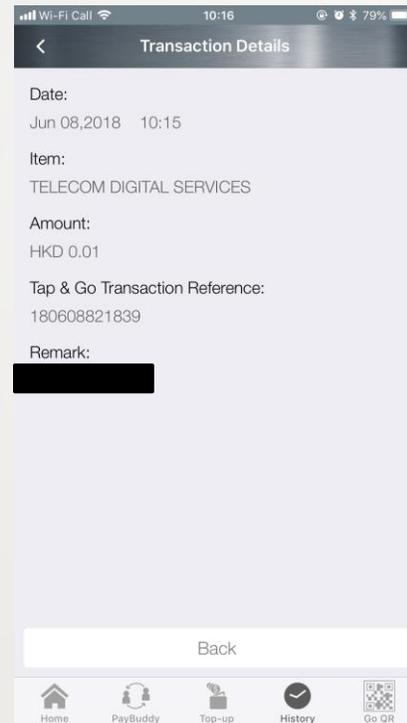
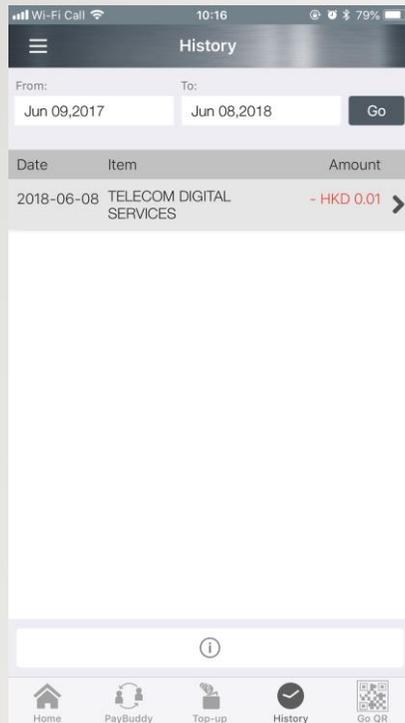


4. Enter Tap&Go PIN



5. Payment Success

Review the payment history



Customer can check the payment detail via payment history



Should you have any enquiry, please contact our customer service hotline 7388 7388