



How to use Tap&Go app  
to settle SUN Mobile  
bill?

# Login to the “My Profile” by SUN Mobile website / App to find out a QR code for Tap&Go bill payment

**My Profile**

Welcome, [Redacted]

Customer name	[Redacted]
Mobile no.	[Redacted]
Registered address	
Email address	<input type="text"/> <a href="#">Change</a>
Payment method	Cash / Others <a href="#">Apply for credit card autopay</a>
Bill by	Website/App <a href="#">Change</a>
Account Language Preference	中文 <a href="#">Change</a>
Account No. You can use this QR code for Tap&Go payment	

**SUN MOBILE** [Logout](#) 

< **My account**

**My Profile**

Customer name : [Redacted]

Mobile no. : [Redacted]

Registered address


Email address  [Change](#)

Payment method **Cash / Others** [Apply for credit card autopay>](#)

Type of Debit Note **Website/App** [Change](#)

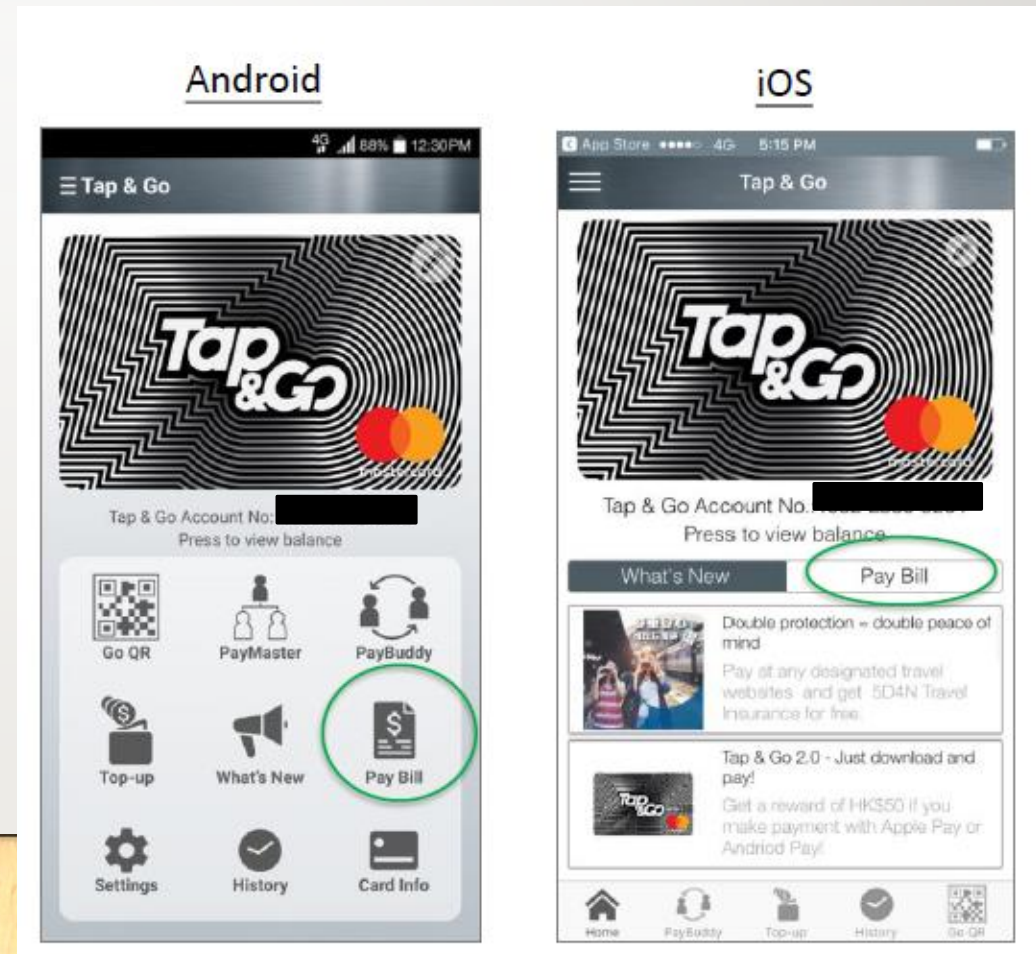
Account Language Preference **中文** [Change](#)

Account No.  
You can use this QR code for Tap&Go payment

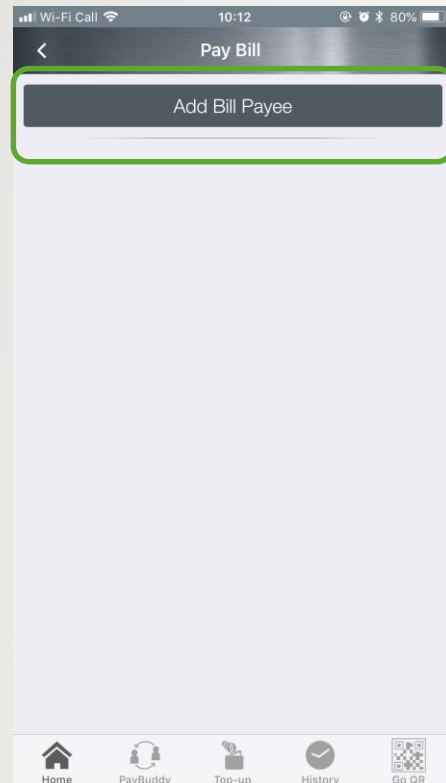


# How to settle SUN Mobile bill via Tap&Go App?

1. Open Tap&Go App, click “Pay Bill”



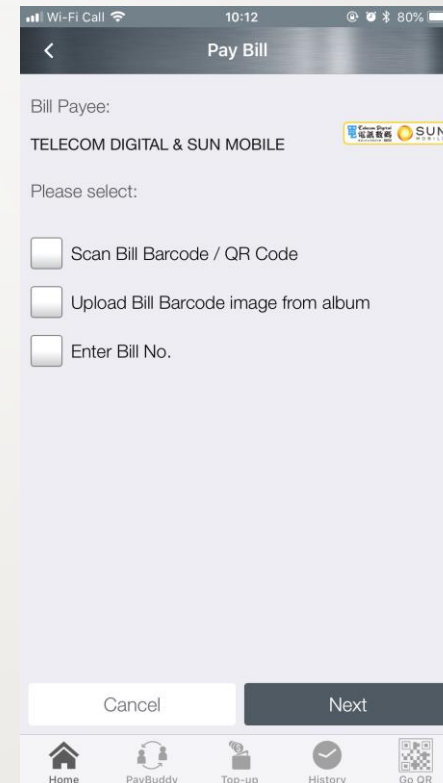
# How to settle SUN Mobile bill via Tap&Go App?



2. Add Bill Payee



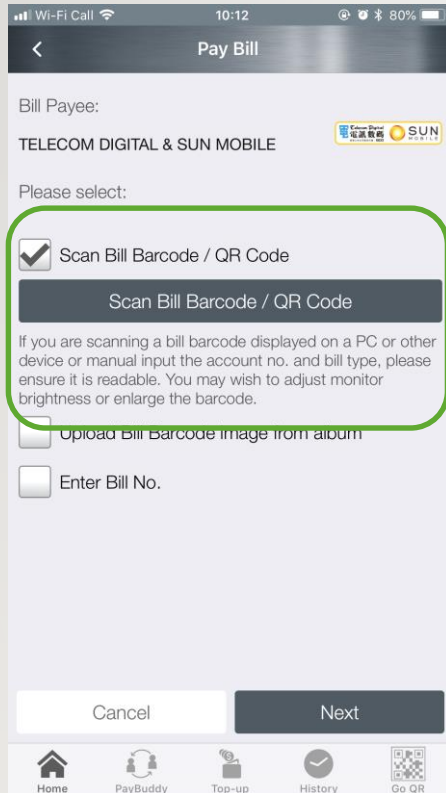
3. Select "Telecom Digital & SUN Mobile"



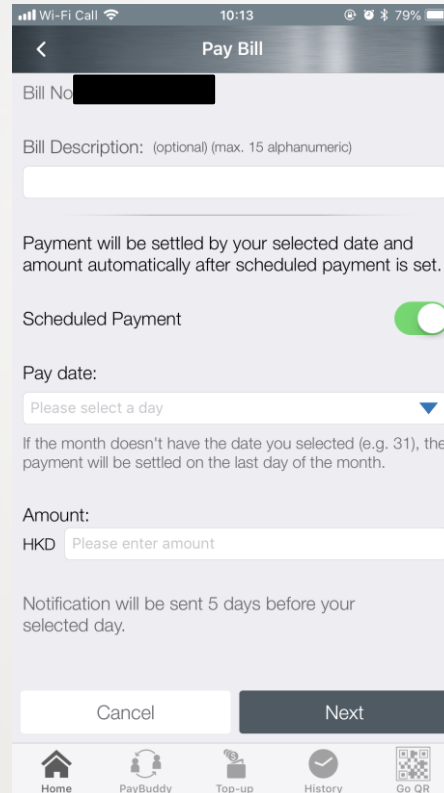
4. Add payment account

# Scan QR Code

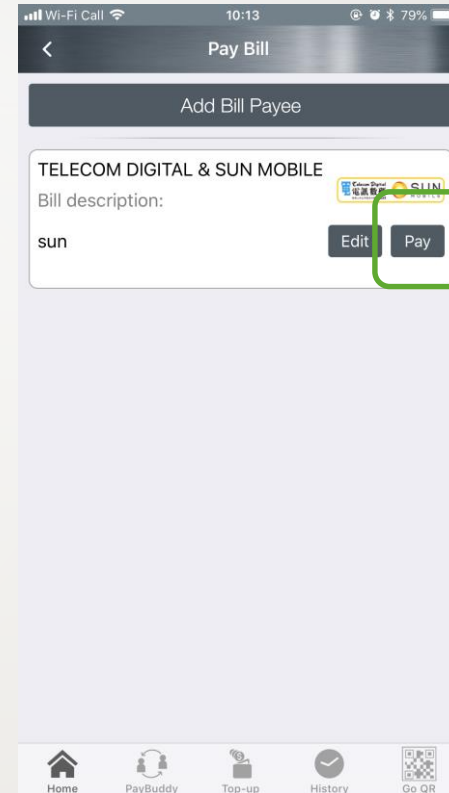
## Scan QR Code to setup account



5. Scan QR Code



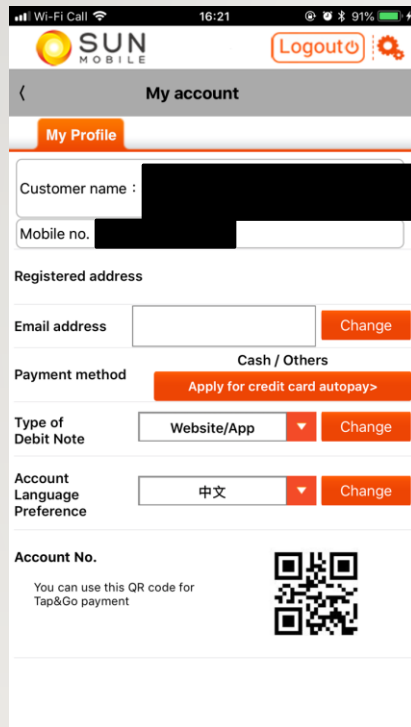
6. Add Bill Description (optional); Scheduled payment is default on



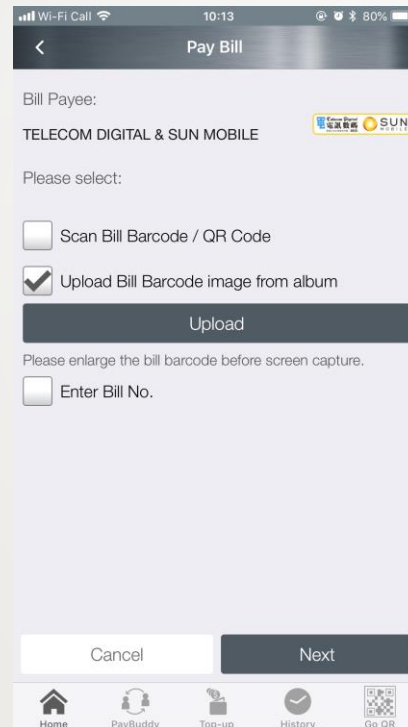
7. Successfully added bill payee for pay bill.

# Upload QR Code

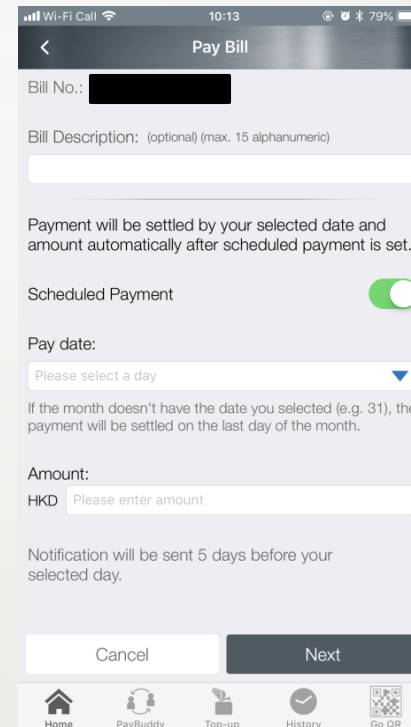
## How to scan the QR code if you only got a handset? →upload the QR code



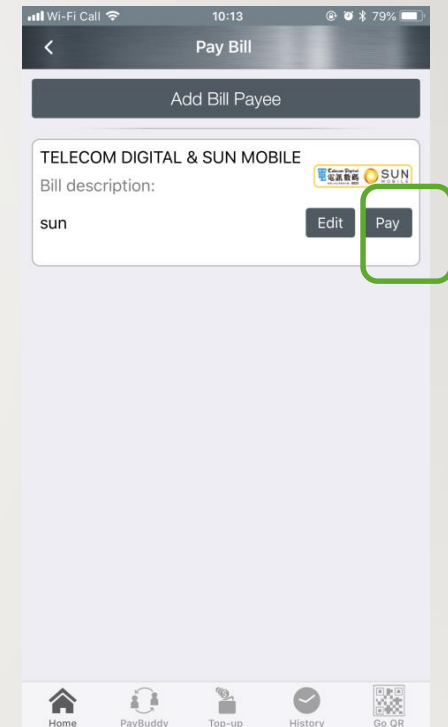
1. Login to SUN Mobile App/website, capture the above screen



2. Choose "Upload Bill Barcode image from album", then upload the QR Code screen capture




3. Add Bill Description (optional); Scheduled payment is default on



4. Successfully added bill payee for pay bill.

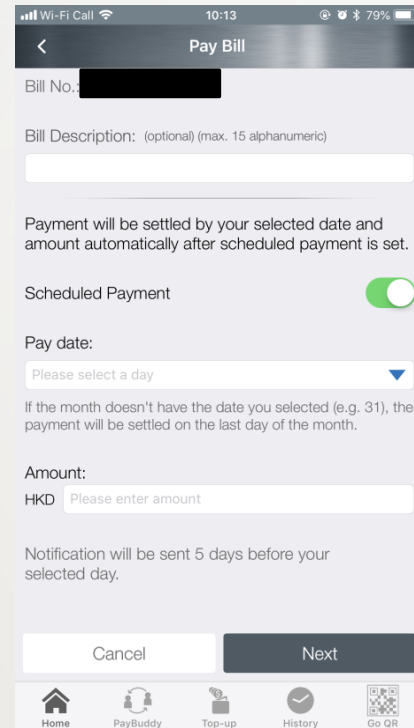
Input the  
A/C No.

How to scan the QR code if you only got a handset?  
→ Manually input the A/C No.



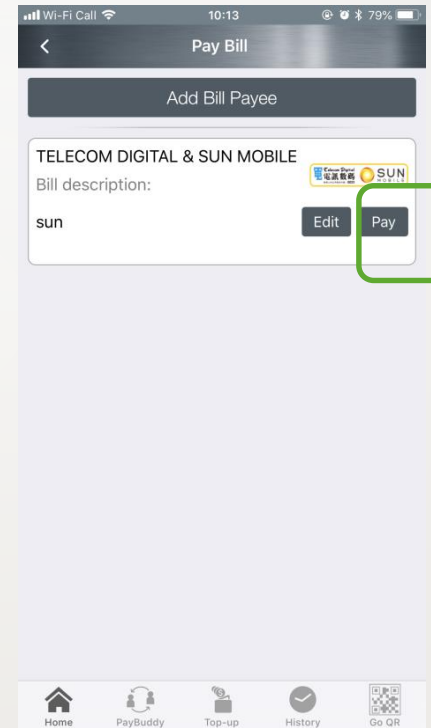
The screenshot shows the 'Pay Bill' screen. Under 'Please select:', the option 'Enter Bill No.^' is checked. Below it, there are two input fields for the bill number, each with the placeholder text 'Please enter bill no. (11 digits)'. The 'Next' button is highlighted in dark grey.

1. Select "Enter Bill No.", you can find your bill no in your email debit note



The screenshot shows the 'Pay Bill' screen with 'Bill No.' filled in. The 'Bill Description' field is empty. The 'Scheduled Payment' toggle is turned on. The 'Pay date' dropdown is set to a default day. The 'Next' button is highlighted in dark grey.

2. Add Bill Description (optional); Scheduled payment is default on



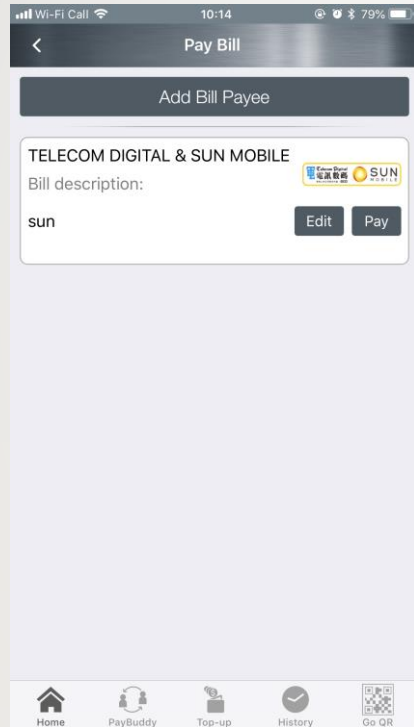
The screenshot shows the 'Pay Bill' screen with 'Add Bill Payee' button at the top. Below it, the bill payee 'TELECOM DIGITAL & SUN MOBILE' is listed with a 'Pay' button highlighted by a green box.

3. Successfully added bill payee for pay bill.

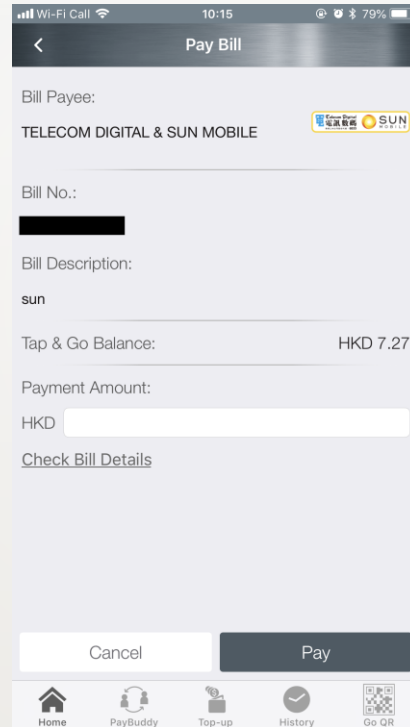
# Make a payment



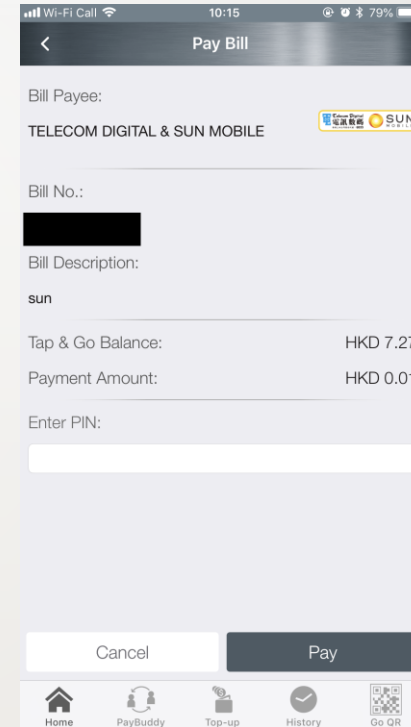
1. Select "Pay Bill" in Tap&Go App



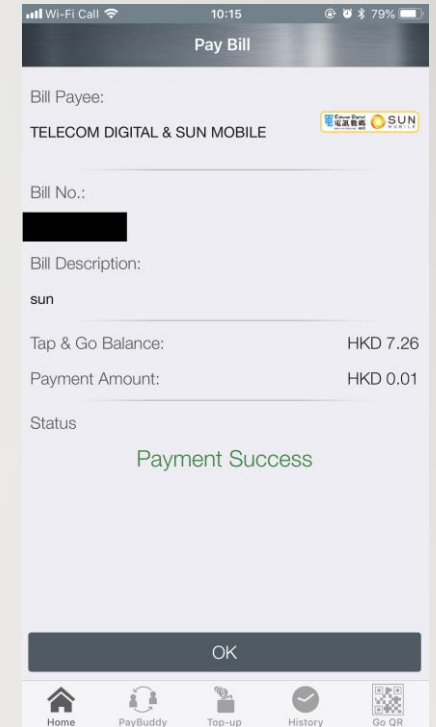
2. Select Payee, then "Pay"



3. Input the payment amount



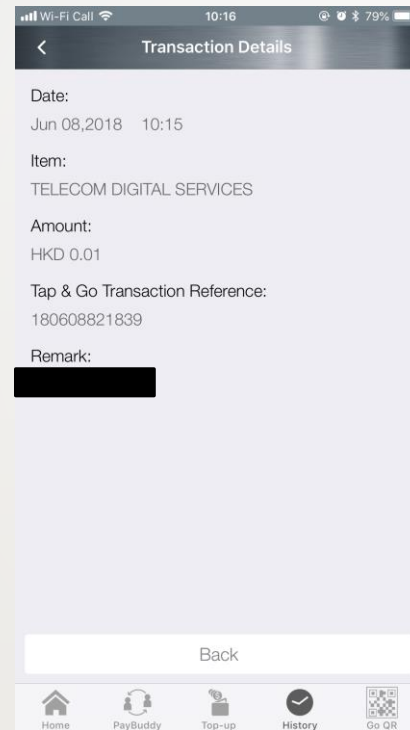
4. Enter Tap&Go PIN



5. Payment Success



# Review the payment history



Customer can check the payment detail via payment history



Should you have any enquiry, please contact our customer  
service hotline 7388 7388