Part 1: Create Norton account in Parent's device + Activate Norton Family

1. Customer will receive the below SMS upon successful service subscription. Click the Link embedded in the SMS to activate the service.



2. Select "Create an Account" if you haven't had any Norton Account. After creating the account, the download page will be shown. On the top left corner, tap the menu icon "X" then you exit that download page.

(If you already have Norton account, please login your account and jump to step 2 of part 2)

III csl. 4G 5:39 PM 7 * Symantec Corporation	a 圖 卿 …
Sign in Create an Account	NORTON SETUP
An account is needed to access all of your Norton products and services.	
Confirm email address *	Download Norton Family
Create a secure password *	from Google Play
Email me product updates, offers, and security newsletters	Google Play
I have read and agree to the Privacy Policy	Install on Another Device
Create Account	
Symantec. ©1995-2018 Privacy Policy	

3. Customer will receive an email confirmation, click the link to complete the process



4. Email address is confirmed, tap "Continue" then you can return back to Login page and you can jump to Part 2 in the same time.



Part 2: Add parent, children to account and define house rules by using parents' device

1. Visit <u>https://family.norton.com</u> then tap "Log In" to login your Norton account

⊘ norton [®]	sign In 💽
畿 Norton Family Norton Family provides parents with the information they need to help keep their child safer and focused when online.	Sign In Username / Email surl Continue
Parents can see their child's search terms and viewed videos,† monitor age-appropriate content, set screen time limits, and more.‡ Home schooling is also easier now with the Norton Family School Time feature, which provides the tools to help keep your child's school day free of online distractions. START 30-DAY TRIAL	or
No financial commitment required. Simply create an account and start setting up Norton Family. START SUBSCRIPTION	The Norton and LifeLock brands are part of NortonLifeLock Inc.

2. Please read the Terms of Service, and then click "Accept" to continue the process. Scroll down the page and click "Continue" to add child to your account.



3. In "Add A CHILD" window, type the child's name, select the child's year of birth and gender, then click Save. After that, you can select "No" to complete the process or select "Yes" to add another child.

m m m	🐝 🔅 📶 48% 🖻 15:52	▶ ▶ ₩	15:56 🛍 49% 🕅 15	🖬 🗐 📖 🦂 👯 👭 📾 15:56
NORTON FAMILY	E	Select	•	Image: https://family.norton.com/t Image: https://family.norton.com/t Name *
123	- 30	2017	0	Child01
	Step 1: Add Step 2:	Na 2016	0	Birth Year *
SETUP	SETUP a child Install SETUP Norton Family	2015	0	* Required field
ADD A CHILD		2014	0	Male Female
6		Ge 2013	0	
(2012	0	Personal Information (Recommended)
Upload Photo	Select an Avatar	2011	0	
Name *	0	2010	0	Save



4. Because parents are using their own devices, select "No" then click "Continue". After that, scroll down the page until find "Done" and tap it.

🖼 📾 📖 👋 🕸 16:09		46	all 51% 🖬 16:08	■ ■ ■	📲 4º 📶 51% 🛙 16:0)7
INSTALL NORTON FAMILY		■ :ps://family.norton.com/\	2 0		norton.com/	>
Type of device detected: Android 7.0	Norton F	amily can be used on Windows XP SP3 and late later, and iOS 9 and later.	r, Android 4.0 and email	On iOS of	Dr Android	
	Ente devic	r an email address that you can op e on which you want to install Nor	pen on the rton Family.	To monitor your child Google Play or the App Norton F	on a mobile device, go to o Store and download the Family app.	
		addresses, separate them with a comma.	÷	Availa	ble from Download on the App Store	
Does your child use this device?						
Ves No				D	one	
Continue		On Windows				

5. Norton Family will give you a brief teaching tour. Please select "Start Tour" and tap "next" to finish the tour. Or you can select "Skip" to skip a tour.



Define House Rules–Select a child, and then click the XXX's HOUSE RULES tab
 (For the details of Web supervision, Time supervision, Search supervision, Social network supervision,
 Video supervision, Location supervisor and Mobile app supervision, Please refer to this

link:(https://support.norton.com/sp/en/uk/norton-

<u>family/current/solutions/v40464446_nortonfamily_help_en_us?abproduct=home&abversion=current&i</u> <u>nid=hho_supp_htm_Family-cur-retail-houserules-01-v40464446</u>)

Note: When you add a child to your Norton account, Norton Family will set default house rules on a child's age.





Part 3: Download Norton Family on your child's device

1. After setting house rules, parents have to download Norton Family app on child's device. Parents have to search "Norton Family parental control" from play store and then click "INSTALL".



2. "Open" the parental control app and then tap "Agree & Continue"



3. Skip the product introduction and then click "Get Started"



4. Login your Norton account again

Sign in Create an Account Finali address Password © Ihave read and agree to the Privacy Pakig Sign In Forgot password? Email address changed?	😕 Norton Family	×
Sign in Create an Account Fmail address Password There read and agree to the Privacy Pakry Sign In Forgot password? Email address changed?		
Email address Password I have read and agree to the Privacy Policy Sign In Forgot password? Email address changed?	Sign in	Create an Account
Password	Email address	
There read and agree to the Privacy Policy Sign In Forgot password? Email address changed?	Password	0
Sign In Forgot password? Email address changed?	I have read an Privac	nd agree to the y Policy
Forgot password? Email address changed?	Sig	n In
	Forgot p Email addre	assword? ss changed?

5. Select "Child" and then click "Continue"



6. Choose the child whom you want to assign this device and give a name that helps you identify this device. Finally select "Done".



7. In **required Settings** window, you have to complete below settings.

🖬 🌮 🖬 👋 👯 📶 33% 🖻 12:02		
Confirm	GOB SI# 43358120	17 日の10
Child01 b. 2010	USAGE DATA ACCESS	USAGE DATA ACCESS Norton Family Allow usage tracking
Required Settings You need to set the following settings to ON for Norton Family to work: Annual Setting Annual Setti	Google Play services On Google Play Store	Allow apps to monitor which other apps you use and how often and identify your service provider, language settings, and other usage data.
Accessibility Open Setting	Cer Knox Manage	< USAGE DATA ACCESS
Back	Con	Allow usage tracking Allow apps to monitor which other apps you use and how often and identify your service provider, language settings, and other usage
		0368.

a. After finish above procedures, you can observe that the status is changed to **On**



7.1 Return to Required Settings window, and click "Open Setting" and then finish blow settings



8. Return to Norton Family app, click "Done" and then tap "ACTIVATE".



